



Utility Service Application

Please complete application and return with \$175.00 deposit with a copy of your driver's license.

Business Account Customer Information

Monthly \$2.00 donation to the Volunteer Fire Dept Yes No
 I am interested in signing up for bank draft.

Date: _____ Service Start Date: _____

Service Address: _____

Business Name: _____

Business Phone: _____ Email: _____

Billing Address: _____

City/State: _____ Zip Code: _____

Contact Person Name: _____ Date of Birth: _____

Driver's License: _____ Office Phone: _____

Cell Phone: _____ Email: _____

Is this a rental property? Yes No

Non-profit organizations must provide proof of tax exemption status.

Services Provided

Trash service is \$31.65 per month + tax and includes one (1) trash cart. If you require an additional trash cart, there is a charge of \$27.83 per month. **Trash is picked up weekly and must be placed at the curb by 7:00 am. Contact us for dumpster sizes and pricing.**

Cart: _____ **OR** Dumpster Size _____ Number of dumps per week _____

New Account Terminate Account Transfer Account

If you are disconnecting service, please complete the following:

Forwarding Address: _____

Deposit Amount on file: _____ Date to be turned off: _____

How many carts are located on the premises: Trash _____

I acknowledge water service will be turned on at the above property and will not hold the City of Caddo Mills responsible for any property damage to the water being turned on without my presence. I acknowledge if the meter shows water usage, it will be turned back off and my presence will be required for connection of service.

Owner/Agent Signature _____

Date _____

Office Use Only: Start Date _____ Today's Date _____

Please complete and return in person - City Hall 2313 Main or by mail - P.O. Box 490, Caddo Mills, TX 75135

Contact us at 903-527-3116 or waterclerk@cityofcaddomills.com



Utility Service Application

Please complete application and return with \$175.00 deposit with a copy of your driver's license.

Amount Paid _____ Cash/Check/CC Received by _____

Confidential Request: I, _____, hereby do request that the utility record information as authorized by H.B. 872 be kept confidential and that such information be only disclosed to those persons or entities authorized to receive such information by the statute. _____ Initial

THE CITY OF CADDO MILLS is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions, which are in place to ensure the public health and welfare. Each customer must sign this agreement before service will begin. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service until it has a signed copy of this agreement.

I. PLUMBING RESTRICTIONS

The following unacceptable plumbing practices are prohibited by State regulations. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.

- A. No connection which allows water to be returned to the public drinking water supply is permitted.
B. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
C. No solder of flux containing more than 0.2% lead can be used for the installation or repair of plumbing at any connection that provides water for human use.

II. SERVICE AGREEMENT

The following are the terms of the service agreement between the CITY OF CADDO MILLS (the Water System) and the Customer. The Water System will retain a copy of this agreement as long as the Customer has an active account. The Customer shall allow his property to be inspected for possible cross-connections and other unacceptable plumbing practices. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service when there is reason to believe that cross-connections or other unacceptable plumbing practices exist or after any major changes to the private plumbing facilities. The inspections shall be conducted within the Water System's normal business hours.

- A. The Water System shall notify the Customer in writing of any cross-connection or other unacceptable plumbing practice that has been identified during the initial inspection or the periodic reinspection.
B. The Customer shall immediately correct any unacceptable plumbing practice on his premises.
C. The Customer shall, at his expense, properly install, test and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.
D. The Customer acknowledges that bills are mailed monthly and should they not receive one, they should contact Utility Billing for the bill amount. If the bill is not paid on time, a late payment fee will be assessed to the account. Service may be disconnected with an additional reconnection fee charged and the bill and all fees must be paid prior to the reconnection of service.
E. To disconnect service customers will complete Disconnect Form and will make request in person or via email.

III. ENFORCEMENT

If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

Disconnection Notice Utility statements are due on the 15th of every month, penalties are added on the 16th of every month and payments must be made by 8am on the 26th of every month to avoid disconnection.